



CULLENS BLINDS
Newcastle

Cullens Blinds Newcastle
1 / 29 Enterprise Drive,
Beresfield NSW 2322.
Belmont Showroom
Shop 2/574 Pacific Hwy,
Belmont NSW 2280
Mick Sullivan Blinds
30 Jura Street,
Heatherbrae NSW 2324
ABN: 61 637 599 369
PH: 02 4966 3879
admin@cullensblindsnewcastle.com.au

SALE TERMS AND CONDITIONS

MC Blinds Pty Ltd – Trading as Cullens Blinds Newcastle and Mick Sullivan Blinds.

The quote remains valid for 30 days, and the price is subject to confirmation in the office and final measurements.

Cullens Blinds Newcastle and Mick Sullivan Blinds reserve the right to cancel the order if errors are discovered in the calculation.

Please review this quote thoroughly, including colours, product type, etc, as any alterations after production begins will be at the customer's expense.

If an order is cancelled after production commences, the 50% deposit will be forfeited to the company (Cullens Blinds Newcastle and/ or Mick Sullivan Blinds). The deposit serves as an electronic signature binding the customer with Cullens Blinds Newcastle or Mick Sullivan Blinds, and cancellations are only accepted within 24 hours of the deposit.

Any changes to an order must be submitted in writing via email within 24 hours of making a deposit, along with a detailed description of the changes. If Cullens Blinds Newcastle or Mick Sullivan Blinds agrees to changes after the deposit is made, an amendment fee may apply.

Our standard colour for our Crimsafe &/or barrier door handles, door hinges, and door closers (if required) is black. If you would like a different colour, you must confirm it on the day of placing your deposit or order. If a colour change is needed after manufacturing is completed, you will incur an additional cost to cover the expenses of additional parts.

Full payment is required before the installation of any products.

Ownership transfer is only allowed after full payment is received and the products are installed.

All specifications in this quote are based on the customer's request, including fabric, colours, and controls.

Exact colours cannot be guaranteed, and variations in fabrics, weaves, and timber colours may occur from batch to batch. Colour swatches are provided as a guide, and all variations adhere to industry standards.

The removal of pre-existing products is not included in the quotation. The quotation only covers the taking down of existing products to facilitate the installation of new products within your order. For instance, this includes taking down old roller blinds from your windowsills to allow our installer to install your new product. Please note that the removal of old products will incur a waste disposal fee.

Estimates for installation and delivery are provided only. Cullens Blinds Newcastle and Mick Sullivan Blinds are not liable for backorders of materials that are beyond our control.

The completion date is an estimate only and is subject to the availability of materials and shipping times. No responsibility for delays caused by circumstances beyond Cullens Blinds Newcastle's and/or Mick Sullivan Blinds' control will be accepted.

All electrical and scaffolding expenses are the responsibility of the customer.

Customers, including tenants, agents, or third parties, must provide suitable access for all installations inside and outside the building. Occupants should remove any valuables that could be damaged or any obstructions that may interfere with the installation process.

If only part of the order is completed, Cullens Blinds Newcastle and Mick Sullivan Blinds reserve the right to request partial payment for the installed goods and the full balance upon order completion.

In case of non-payment, Cullens Blinds Newcastle and Mick Sullivan Blinds have the right to recover costs through a debt collection agency, and all collection fees and disbursements will be the customer's responsibility.

Warranty

Cullens Blinds Newcastle and Mick Sullivan Blinds provide warranties for the following products, valid from the date of installation:

- Installation of all products: up to 12 months
- Crimsafe Mesh and Framing: up to 10 years
- Installation Warranty on Crimsafe, Flyscreens and Screens, including hardware and locking system: 12 months only
- Hardware on blinds and awnings varies by product, with a minimum of 12 months, which can be obtained on the customer's request.
- The specific warranty terms for the fabric used in the blinds and awnings vary by manufacturer, ranging from 12 months to 5 years. These details can be obtained upon the customer's request.
- Shutters are covered by specific manufacturer warranties, which can also be obtained at the customer's request.

The Warranty is non-transferable and cannot be transferred to a new owner if the property is sold. Warranty claims must be supported by receipts and product photos before warranty work can be carried out. This guarantee is limited to the replacement or repair of defective products or components as determined by the manufacturer.

It does not cover defects or damage resulting from accidents, alterations, misuse, wear and tear, motorised devices, or failure to properly maintain or clean products as per the manufacturer's instructions provided to you after the installation of your order.

The warranty becomes void if the product is repaired, adjusted, or relocated by anyone other than Cullens Blinds Newcastle and Mick Sullivan Blinds representatives. Warranty claims must be accompanied by proof of full payment. Cullens Blinds Newcastle reserves the right to charge for pickup, delivery, and refit service where applicable. All repairs outside of the warranty period, fees for warranty work will apply. These fees start at the cost of an \$88 callout fee.

All warranty claims are to be submitted by email to admin@cullensblindsnewcastle.com.au and must be supported by receipts and product photos before warranty work can be carried out, at no cost. A fee will only be applicable if the work is requested outside of the warranty period. These fees start at the cost of an \$88 Callout fee.

